



Official **Warranty** Certificate



This Eastman European warranty is for professionally installed LLumar® Exterior Scratch Resistant Architectural Window Films of the:

LLumar Helios NHE Sputtered Series NHE 1020 ER HPR · NHE 1035 ER HPR

The Warranty is for 10 years for installation to vertical glazing and 5 years for installation to sloping glazing of 20° or more from horizontal and is valid for exterior installation only; limitations apply as shown below*.

Edge sealing is required as part of the installation process in order to validate this warranty.

This Warranty covers cracking, crazing, peeling, corrosion and delamination. Manufacturing defects, although rare, are also covered by this warranty.

The warranty covers installations with glass substrates only and is limited to the sales value of the film and exclude any costs associated with removal and replacement of the product. Changes in appearance during normal ageing are not included in this Warranty. Eastman's Terms and Conditions apply.

Helios® [exterior films]

Eastman, August 2014



Note: Please contact Eastman for information regarding installation training, edge sealant, thermal stress compatibility, and cleaning & maintenance requirements.

*Seller warrants that the product shall conform to Seller's standard specifications. Seller excludes any warranty of any kind, express or implied, with respect to the goods sold hereunder as to merchantability, fitness for a particular purpose or any other matter with respect to the goods whether used alone or in combination with other products. If Buyer establishes a verified breach of this warranty within the Warranty Claim Period (as defined below), then Seller will, at its option and expense, either (A) replace the non-conforming products with conforming products or (B) issue Buyer a credit toward next purchase in the amount of the original price of the non-conforming products. Buyer's failure to so notify Seller of its warranty claim within the Warranty Claim Period will constitute a waiver of such claim regardless of whether the facts giving rise to such claim were discovered or were discoverable during the Warranty Claim Period. The "Warranty Claim Period" means thirty days after Buyer becomes aware, or reasonably should have become aware of the product's failure to conform to Seller's standard specifications.